

## **Boo Entertainment Pty Ltd - Terms and Conditions 2019**

The Big 80's Party The Big 90's Party

### Ticket policy:

**Event Ticket** Includes Event Entry for 1 person (18+ Only) to "The Big 80's Party" on Saturday the 30th November at Peter Lehmann Wines. From 3.30pm-10.30pm.

**VIP Event Ticket** -Includes Event Entry for 1 person (18+ Only) to "The Big 80's Party" on Saturday the 30th November at Peter Lehmann Wines 3.30pm-10.30pm. Also includes: \*Priority event entry \*Reserved central seating and tables fenced off in the partially shaded entertainment arena, allocated on a first in basis \*Express bar line \* Private Toilets \*GOLDEN ticket "Specials" at select event vendors

### **Event Entry and Pass Outs:**

All tickets must be presented at the "event entry" gates for scanning. ID will be checked on entry, this event is strictly 18+. Attendance at The Big 80's Party is at the individual's risk and they are responsible for any lost items or damage that occurs within the event and car park. There is no pass outs for attendees from the event due to licensing restrictions. Please ensure you have everything you need when entering the event gates, including warm clothes. Once you exit the event, you can not return.

#### Strictly 18+:

By agreeing to the terms and conditions and purchasing a ticket to The Big 80's Party, you are confirming you are/or will be by the event date eighteen years or older. All ID's will be checked when you check in at the event. NO ID= NO ENTRY and NO REFUNDS.

#### Alcohol and drugs:

Patrons detected attempting to bring in BYO alcohol into the venue will be refused entry and ejected without a refund. The Big 80's Party has a fully serviced bar and is strictly NO BYO ALCOHOL into the event. All bags will be checked on entry for alcohol and drug possession and if these items are found they will be confiscated and not returned. Free drinking water will be supplied at the event.

## What are prohibited items?:

Alcoholic and non alcoholic drinks. Including juice, soft drinks, sports drinks (the only exception is sealed plastic bottled still water up to 1.5L in size)

Metal cutlery, including cheese knives.

Sunshades, tents and tables.

Umbrellas, even if its raining. Bring good quality raincoats and gumboots instead.

Glass, including wine glasses

Pets (other than guide dogs)

Beanbags, blow-up air chairs or lounges.

No hard cooler boxes, soft cooler bags are ok

There will be a security check at the gate and prohibited items will be confiscated.

#### Food:

Hot food and snacks will be available for sale all night from local food vendors. Feel free to bring food into the event, however no hard cooler boxes allowed. Soft drink, energy drinks and juice are not permitted entry to the event, closed bottled water or empty water bottles are ok up to 1.5L.

### **Duplicate tickets:**

If copies of tickets are made, the first scanned ticket to arrive at the event will be allowed entry, regardless of the name on the ticket (as tickets are transferable). Buying or selling tickets on third party websites (such as eBay and Gumtree) is NOT permitted. If a ticket is bought, sold or offered for resale third party website the Event Promoter may cancel the ticket without refund and you will be refused entry to the event. Only buy tickets from the original source.

### Refunds, exchanges and replacements:

- 1. Boo Entertainment (the promoter) will only offer a refund or exchange of a ticket if an event is cancelled, rescheduled or significantly relocated by the Seller (and you cannot or do not wish to attend the rescheduled or relocated event), or to the extent otherwise required by law (including the Australian Consumer Law). You must apply for a refund within a reasonable time. Boo Entertainment does not offer refunds or exchanges as a result of a change in your personal circumstances.
- 2. If an event is cancelled, rescheduled or significantly relocated by the Seller, all liability is limited to the amount for which the ticket was purchased (including any fees or charges). Proof of purchase may be required for any refund or exchange. Boo Entertainment will not be liable for any other losses incurred by you as a result of the cancellation, rescheduling or relocation of an event, including any travel and accommodation expenses.
- 3. Boo Entertainment will only replace lost, stolen, damaged or destroyed tickets if the authenticity of the ticket can be verified, including proof of purchase, and if you give reasonable notice before the event. Boo Entertainment may charge a reasonable fee for the replacement of tickets.

#### Transfer of tickets:

Tickets are fully transferable, so ticket name change is not necessary if you are unable to attend the event and give your ticket to a friend. However, buying or selling tickets on third party websites (such as eBay and Gumtree) is NOT permitted. If a ticket is bought, sold or offered for resale third party website the Event Promoter may cancel the ticket without refund and you will be refused entry to the event. Only buy tickets from the original source.

#### Weather policy:

If it rains, the Event will still be held. The Event will only be abandoned if the Promoter deems the conditions dangerous.. If something unforeseen does happen and the event is forced to close or postpone, the event will be rescheduled and tickets will be re-issued for the new event. No REFUNDS will be issued. The decision to cancel an Event will be made on the date of the Event. Cancellation will be posted on the website and facebook page. An email will also be sent to all ticket purchasers.

### Privacy/Security policy:

The Big 80's Party DOES NOT sell or distribute the data we collect during the ticket purchase. We use your data to facilitate the purchase of your tickets and to contact you regarding specific The Big 80's Party

related activities. When you place an order for tickets you will be transferred to a secure website. All personal information, including credit card information, is communicated to us using encryption technology that prevents a third party from gaining access to this information.

# **Shipping Method:**

The Big 80's Party provides you with an "E-TICKET", which can either be printed or provided on your phone at arrival to the event.

**Event photos and footage:** The Big 80's Party reserves the right to use event photos or footage that attendees appear in at the event within their discretion.